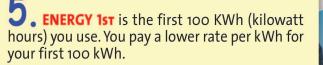
After ENERGY 1st, ENERGY NEXT & FUEL CHARGE, we a go do di dolla...



ENERGY NEXT is any kWh over and above the first 100 KWh. The rate charged for this is higher.

• GCT @ 10% OF ELECTRICITY CHARGE. This is the 10% GCT that is applied to any amount over 200 kWh. It is collected and passed on to the Government.



The Adventures of

Maizie & Daphne at

LIGHTBILL

F/E ADJUST OR FOREIGN EXCHANGE ADJUSTMENT, is the percentage change in the rate of the J\$ to the US\$ at the time of your bill. Any movement in the dollar is reflected on your bill in the F/E Adjustment.

FUEL & IPP CHARGE includes the cost of the fuel that is required to produce electricity, and some of the costs of the electricity that JPS buys from Independent Power Producers (IPPs). The Fuel & IPP Charge will change each month, depending on how much JPS has to pay for the fuel it buys, and the IPP costs incurred each period for the electricity you use.

Congratulations! You've successfully completed your Diploma Course at JPS Light Bill School!



Jamaica Public Service Company Limited

CHANGING LIVES WITH OUR PNERGY

For more information call us toll free at **1-888-CALL-JPS (1-888-225-5577).** Our Call Centre is open 24 hours a day.

NOVEMBER 2011

See if you qualify for Light Bill School!

Answer this question.

Ouestion: Aside from the amount you owe, what other useful information is on your JPS light bill?

If your answer is: "mi nuh know" Then you qualify for Light Bill School!

Maizie & Daphne's numbers guide to reading your light bill.

Service Name/Address: Ms. Diana Rose Jamaica Public Service Compan Limited Due Date 5 Orchid Drive St Andrew Rate Page **3** ACCOUNT SUMMARY Previous Balance Balance Brought Forward Current Charges Payments \$7,028.34

er # - Premises # 123456-654321 Total Amount Due \$7,000.04 \$28.30 \$7,608.35 \$7,636.65

18-OCT-2011

28-SEP-2011 RT10 1 of 1

Dear Customer,	4 CURRENT CHARGES FOR METER # 321654									
Effective May 2011, cheque payments for electricity bils will ONLY BE ACCEPTED at our 15	Billing Cycle No.		of Days Bi 31	86.13		e Rate Base Exchange Rate 86.50		Deposit \$3,500.00	Multiplier 1	
Customer Care Offices island wide. Cheque payments will NO	From: 28-Aug-2011 To: 27-Sept-2011									
LONGE be accepted at third party collections agencies of other locations. The Company also encourages large business customes in par- ticular to use the convenience of	Register Type	RDG Type	Current Reading	Previous Reading	De	scription	Usage	Rate	Current Period Charges	
	KWH	Actual	38235	38012	Energ Energ		5 100 123	6.280 14.360	\$628.00 \$1,766.28	
the Real Time Gross Settlement (RTGS) facility recently introduced by the Bank of Jamaica (BCJ) to make bill payments.	Cust Charge									
JPS reminds thet bill payments can also be made on time.		7		F/E Adjust @ -0325%\$8.76 Fuel & IPP Charges 223 21.704 \$4,839.99						
For further information please call 1 888 225 5577/1 888 CALUPS.				Total Current Charges Before Tax \$7,525.51						
ELECTRICITY USAGE TREND		e	Taxable	Non Taxable Charges (up to 200 KWH)\$6,697.11 Taxable Charges\$828.40 GCT @ 10%\$82.84						
			TOTAL	TOTAL CURRENT CHARGES				\$7,608.35		

Follow the numbers 1 through 7. Each number explains a section of the light bill.

Daphne mek we explain the Light Bill now!

DUE DATE is the last date for paying the current charges on your light bill. After this date, you risk getting your light cut off.

STATEMENT DATE is the date when your light bill was printed.

Your CUSTOMER - PREMISES **NUMBER (Account Number)** is very important. State this

number when you call JPS to check on your account. It helps you to get information quickly.

> **3.** ACCOUNT SUMMARY

This sums up the history of your last bill and the payments made. It also shows the current charges and the total amount due which includes any balances brought forward.

See a balance brought forward? You can be disconnected for any amount brought forward.

If you have already paid this amount, pay only the amount you see in Current Charges.

> **4**. NO. OF DAYS is the number of days for which you are being billed. Check this figure on each light bill you get. It varies from month to month, and affects your Current Charges.

So how does JPS come up with your no. of days?

They count the number of days in your **BILLING PERIOD**, which is in the thin gray strip that's in the middle of your light bill.

From: 28-Aug-2011 To: 27-Sep-2011

